

## Community Survey 2003 Summary of Results

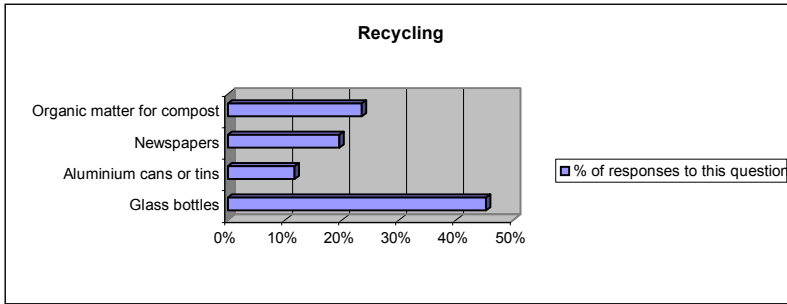
This survey was carried out in the summer of 2003 as part of the development of Sustainability Indicators for the Glenlivet Estate and to obtain feedback in relation to the effectiveness of local community consultation and other issues relating to the Estate Development Project. Self completing questionnaires were delivered by post to all households on the Estate (approx 350 addresses) together with a stamped addressed return envelope and the July 2003 edition of the Estate newsletter - which also contained an article about the survey. 115 survey forms were returned.

Question

**Total number of questionnaires returned 115**

**1 Please indicate whether your household recycles any of the following:**

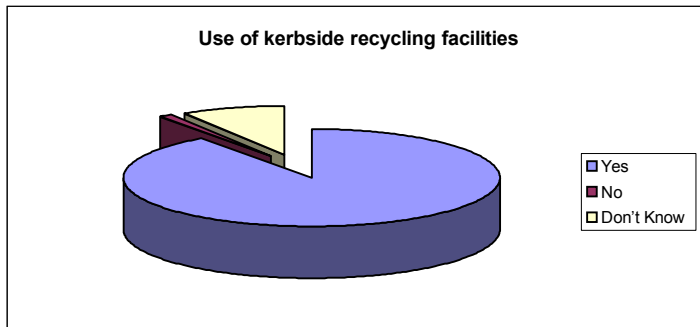
|                            | % of responses to this question | Total responses |
|----------------------------|---------------------------------|-----------------|
| Glass bottles              | 45%                             | 81              |
| Aluminium cans or tins     | 12%                             | 21              |
| Newspapers                 | 20%                             | 35              |
| Organic matter for compost | 23%                             | 42              |
|                            | <b>100%</b>                     | <b>179</b>      |



1a

**If 'no' would you recycle household waste if local or kerbside recycling facilities were available?**

|            | % of responses to this question | Total responses |
|------------|---------------------------------|-----------------|
| Yes        | 90%                             | 71              |
| No         | 1%                              | 1               |
| Don't Know | 9%                              | 7               |
|            | <b>100%</b>                     | <b>79</b>       |



2 Please indicate whether your household has invested in any of the following measures to improve the energy efficiency of your house:

|                              | % of responses   |                 |
|------------------------------|------------------|-----------------|
|                              | to this question | Total responses |
| Energy efficient appliances  | 19%              | 55              |
| Energy efficient light bulbs | 22%              | 63              |
| Double glazing               | 31%              | 87              |
| Insulation                   | 27%              | 77              |
| Other (please specify)       | 1%               | 3               |
|                              | <b>100%</b>      | <b>285</b>      |

3 If you are currently in employment please state your daily commuting distance to work and indicate your mode of transport.

|                       | % of responses   |                 |
|-----------------------|------------------|-----------------|
|                       | to this question | Total responses |
| Less than a mile      | 15%              | 15              |
| 1-4 miles             | 4%               | 4               |
| 5-10 miles            | 9%               | 9               |
| 11-20 miles           | 12%              | 12              |
| more than 20 miles    | 11%              | 11              |
| Not applicable        | 48%              | 48              |
|                       | <b>100%</b>      | <b>99</b>       |
| <b>Please circle:</b> |                  |                 |
| foot                  | 26%              | 14              |
| bike                  | 2%               | 1               |
| car                   | 64%              | 34              |
| other                 | 8%               | 4               |
|                       | <b>100%</b>      | <b>53</b>       |

4 Do you own a car?

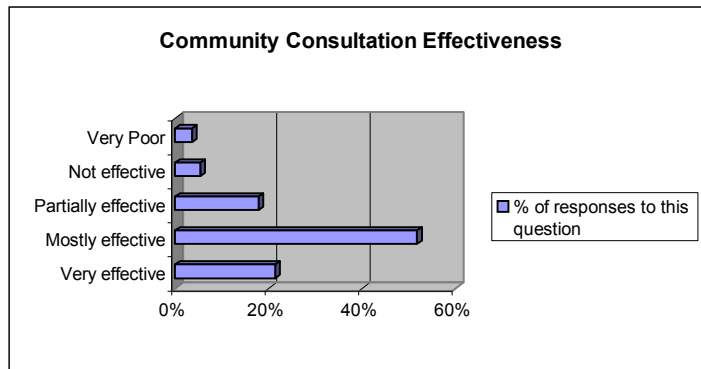
|     | % of responses   |                 |
|-----|------------------|-----------------|
|     | to this question | Total responses |
| Yes | 90%              | 140             |
| No  | 10%              | 15              |
|     | <b>100%</b>      | <b>155</b>      |

The views of local communities are increasingly recognised as extremely important for development and although 'quality of life' means different things to different people, your views would be appreciated.

5

The Crown Estate tries to work closely with the community on the estate over development projects and local initiatives. How effective do you feel community consultation is on the Glenlivet Estate?

|                     | % of responses to this question | Total responses |
|---------------------|---------------------------------|-----------------|
| Very effective      | 21%                             | 24              |
| Mostly effective    | 52%                             | 58              |
| Partially effective | 18%                             | 20              |
| Not effective       | 5%                              | 6               |
| Very Poor           | 4%                              | 4               |
|                     | <b>100%</b>                     | <b>112</b>      |



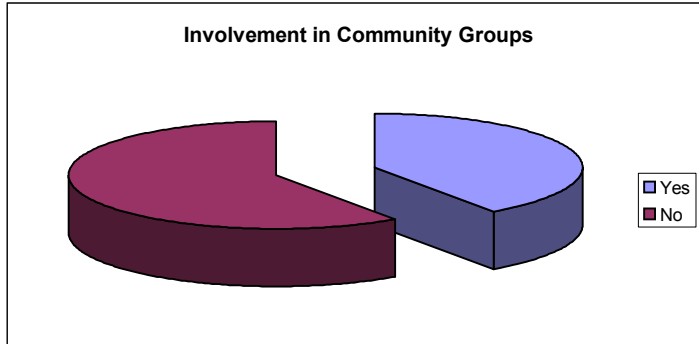
Please add any comments you have about how community involvement in Estate activities could be enhanced.

**Comments made:**

- \* A monthly poster with diary of local events on notice boards would be useful. This newsletter arrived lunchtime inviting attendance at 11am that morning for playground opening!
- \* Greater publicity
- \* Have had no info re community meetings since moving into Braes in 1999 re issues like (v. good) trail system and water supply (we think is connected to Estate) forestry operations and other local issues like national park.
- \* Let people know by mail i.e. flyer as to what projects are going to be undertaken in the future
- \* Meetings, social gatherings, talks on what is planned
- \* More advertising
- \* More communications
- \* More direct involvement via surveys such as this. Development of a joint agenda for community and estate, for mutual benefit, not community involvement in estate activities.
- \* More easy walks for older disabled & young children with viewing points for observation of wildlife. Better co-operation between CE & Moray Council re provision & siting of recycling points. More & better publicity for wildlife safari events
- \* More information to local community association
- \* More newsletters or notices
- \* More population involved less business orientation.
- \* Preference for funding/projects given to Tomintoul to detriment of Glenlivet.
- \* Questionnaire in post office now & again asking for local ideas as well as visitors.
- \* Regular contribution/reports to Touler are valuable

6 Are you regularly involved in any community groups or organisations? Please circle.

|     | % of responses to this question | Total responses |
|-----|---------------------------------|-----------------|
| Yes | 40%                             | 44              |
| No  | 60%                             | 65              |
|     | <b>100%</b>                     | <b>109</b>      |



If 'yes' please state which one(s)

- \* Avonside Conservation Group
- \* Bridge club
- \* Church & Golf
- \* Community assoc, golf club
- \* Community Assoc, PTA, web group
- \*
- Community Association, community car share scheme, gardening club
- \* Community Association, Glenlivet Hall
- \* Community Association, Pensioners Committee, Voluntary work, Church work
- \* Community Association, PTA, Youth Club, Community Hall, Moray youth
- \* Darby & Joan club
- \* Darby & Joan club, Volunteer lunch club helper
- \* Darby & Joan Club, WRI
- \* Day Care Centre and Darby & Joan Club
- \* Fishing Association
- \* Fishing club
- \* Gardening Club, Community webgroup & resources room
- \* Glenlivet Com Assoc, Speyside Council, Cairngorms Communities Grp, Moray Tourism Forum
- \* Glenlivet Community Assoc
- \* Glenlivet Community Association & public Hall & school board, Speyside Council & Toular
- \* Glenlivet Ramblers Group, Glenlivet Clary shoot
- \* Mothers & Toddlers (partner & son attend)
- \* NFU, pensioners, tourism
- \* Occasionally Glenlivet Com Assoc

- \* Outdoor bowls club, Toulér newsletters, Kirk, scrabble club
- \* Ran Glenlivet junior football club for 12 yrs
- \* Royal British Legion, Outdoor Bowls, Angling Assoc
- \* Scalan Association
- \* School board, walking group, regular at community pub
- \* Scrabble club, SWRI, Bingo, Day Care Centre
- \* Strathavon Farmers Angling Assoc
- \* TGHH
- \* Theatre Group, Hall committee, special needs workshops
- \* Tomintoul bowling club
- \* Tomintoul Golf Club
- \* Toulér, Bowls Club
- \* Various locally
- \* Village Hall, Community Assoc
- \* Walking group, Alternative therapy courses, Teaching Glenlivet Primary reflexology voluntarily
- \* Walking group, giving alternative therapy courses for parents & carers in Tomintoul, teaching reflexology in Glenlivet primary school
- \* WRI
- \* WRI, church, hall committee
- \* WRI, Darby & Joan club, Bridge Club, Conservation Group
- \* WRI, scrabble club
- \* WRI, Scrabble, TGHH, Lunch club

**7 Please state 3 things which you feel most contribute to the quality of life in this area.**

1

- \* Beautiful scenery
- \* Beautiful unspoilt scenery
- \* Clean & healthy environment
- \* Clean air
- \* Clean air/scenery
- \* Community
- \* Community Life
- \* Community spirit
- \* Community spirit
- \* Countryside
- \* Countryside
- \* Countryside
- \* Countryside
- \* Countryside, peace & space
- \* Environment
- \* Environment
- \* Environment
- \* Environment
- \* Fresh air
- \* Fresh air
- \* Fresh air
- \* Fresh air
- \* Friendliness & co-operation of residents
- \* Friendliness
- \* Friendliness & co-operation of residents
- \* Friendliness of community
- \* Isolated from doorstep pests/burglars etc
- \* Landscape
- \* Landscape quality & wildlife
- \* Local walks
- \* Low crime rate
- \* Low population
- \* Low population density
- \* Maintained Rural environment
- \* Natural & unspoilt
- \* Natural state
- \* Neighbours
- \* Nice Countryside, lovely scenery
- \* No crime
- \* Not many people
- \* Outstanding scenery
- \* Peace
- \* Peace
- \* Peace
- \* Peace
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peaceful
- \* Peaceful surroundings

- \* Peaceful surroundings
- \* People
- \* Quietness
- \* Relatively crime free
- \* Remote rural situation
- \* Rural
- \* Rural Environment
- \* Rural peace & quiet/absence of people
- \* Scenery
- \* Scenery
- \* Scenery
- \* Scenery
- \* Scenery
- \* Scenery
- \* Scenery if maintained
- \* Situation - remote but not too remote
- \* Small communities
- \* Space
- \* Strong community feeling
- \* Stunning views
- \* Surroundings
- \* The environment
- \* Thriving village life
- \* Tranquil atmosphere
- \* Tranquillity
- \* Tranquillity
- \* Tranquillity
- \* Unpolluted air
- \* Varied habitats
- \* Very low crime rate
- \* Wildlife
- \* Woodland/hill views

2

- \* Access & beauty of countryside
- \* Active community
- \* Adjacent high hills
- \* Air quality
- \* Clean air
- \* Clean air
- \* Clean Air
- \* Clean air
- \* Clean environment/air
- \* Clean water
- \* Clear air
- \* Climate
- \* Climate
- \* Community involvement
- \* Community network
- \* Community spirit
- \* Community spirit
- \* Community spirit
- \* Community spirit
- \* Community spirit
- \* Compact size of community
- \* Countryside
- \* Countryside
- \* Education in small school
- \* Environment
- \* Environment
- \* Excellent footpath/trail system/open access policy
- \* Forest walks
- \* Freedom of countryside
- \* Fresh air
- \* Friendliness of most people
- \* Friendly but sparse population
- \* Friendly place with very low crime
- \* God's gifts
- \* Good access for outdoor activities
- \* Good doctors
- \* Good doctors
- \* Good medical help
- \* Good road maintenance
- \* Great scenery
- \* Keeping Glenlivet doctors surgery
- \* Lack of Crime
- \* Lack of people
- \* Landscape
- \* Local community
- \* Local people
- \* Local services
- \* Lots of wildlife & birds

- \* Low crime rates
- \* Low traffic volumes
- \* Maintenance of population to remain static
- \* Natural state
- \* New conservation area
- \* Nice people
- \* No crime
- \* Peace
- \* Peace
- \* Peace & Quiet
- \* Peace & quiet
- \* Peace & quiet
- \* Peace & quiet
- \* People
- \* People
- \* People Friendly and helpful
- \* Flora & fauna
- \* Quiet
- \* Quiet
- \* Relatively remote
- \* Rural environment
- \* Safety
- \* Safety, doctors, clinics
- \* Scenery
- \* Scenery
- \* Scenery
- \* Scenery
- \* Solitude
- \*
- \* Some active people trying to provide life for rest in potentially dead area
- \* Strong sense of community
- \* Thoughtful presentation of tourism
- \* Tidy
- \* Tranquillity
- \* Uncongested roads
- \* Unspoilt scenery
- \* Walking trails
- \* Walks
- \* Walks
- \* Wildlife/farming
- \* Wonderful scenery
- \* Woodland areas & walks

3.

- \* Access to countryside
- \* Access to countryside
- \* Access to countryside
- \* Access to large towns
- \* Access to the land
- \* Access to woodland
- \* Activities
- \* Amenities such as picnic sites
- \* Beauty
- \* Busy community life
- \* Clean & tidy
- \* Clear rivers
- \* Community
- \* Distinct identity
- \* Doctors
- \* Freedom
- \* Freedom of access
- \* Fresh air
- \* Fresh air, beauty, peace & quiet
- \* Friendliness
- \* Friendliness of locals
- \* Friendliness of locals
- \* Friendliness of neighbours
- \* Friendliness of neighbours
- \* Friendly
- \* Friendly environment
- \* Friendly folk
- \* Friendly locals
- \* Friendly neighbours
- \* Friendly people
- \* Friendly people
- \* Friendship
- \* Generally peaceful, darkness, views, air.
- \* Gentle pace of life
- \* Good housing
- \* Good neighbours
- \* Good shops
- \* Good walks
- \* History
- \* Lack of air, noise & light pollution

- \* Lack of crime
- \* Lack of pollution
- \* Lack of pollution/cleanliness
- \* Life very quiet
- \* Local employment
- \* Location in relation to key attractions
- \* Lovely people
- \* Lovely walks
- \* Low car numbers on roads
- \* Nice area
- \* Nice people
- \* Nice walks
- \* No intrusive building
- \* No pollution
- \* Not over built up at moment
- \* Outdoor activities
- \* Outdoor activities
- \* Outdoor pursuits
- \* Peace
- \* Peace
- \* Peace & quiet
- \* Peace, darkness, views, air
- \* People
- \* People
- \* People
- \* Property prices compared to south England
- \* Quality of daily life
- \* River system
- \* Scenery
- \* Scenery
- \* School & excellent doctors
- \* Stress free
- \* Tranquillity
- \* Unspoilt views
- \* Virtually no crime
- \* Walks & trails
- \* Walks/wildlife
- \* Wildlife
- \* Wildlife
- \* Wildlife and conservation
- \* Wildlife on door step
- \* Winter
- \* Wonderful Glenlivet Doctors

**7a Please state one thing that you feel most detracts from the quality of life in this area.**

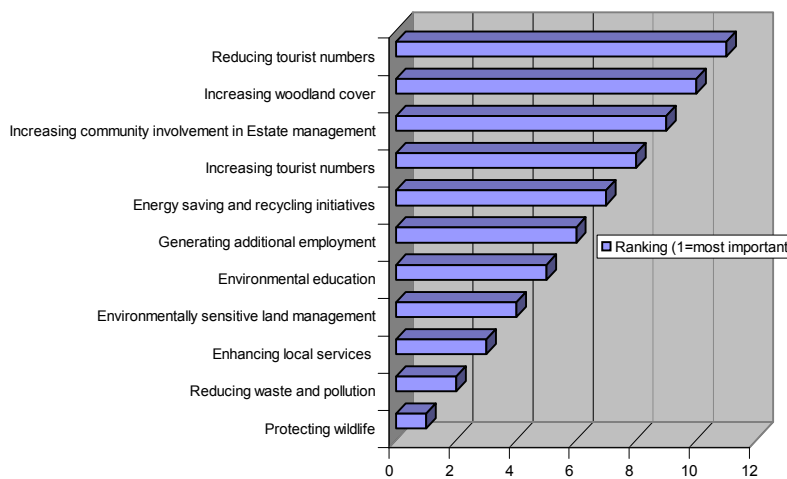
- \* Agricultural waste products left lying around
- \* Any increase in traffic
- \* Businesses closed for months of the year
- \* Comments are made about hotels - don't know whether justified
- \* Cost of fuel bills/domestic etc
- \* Courtesy light pollution
- \* Dilapidated and rusty sheds and buildings
- \* Derelict houses
- \* Distance from facilities
- \* Dog dirt on walks
- \* Dogs
- \* Dogs barking
- \* Expensive to live
- \* Fear of a windmill farm being imposed on us
- \* High cost of petrol
- \* High volume of freight transport on local roads
- \* Isolation within district-especially from Tomintoul Community
- \* Lack of employment
- \* Lack of employment
- \* Lack of frequent regular public transport to Elgin/Speyside
- \* Lack of golf course
- \* Lack of joint strategies for future development and poorly co-ordinated marketing plan for Tomintoul/Glenlivet
- \* Lack of public services
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport
- \* Lack of public transport and petrol stations
- \* Lack of speed limits (not good enough) on country roads
- \* Lack of transport
- \* Lack of waste disposal (garden refuse)
- \* Lack of wet weather activities
- \* Lack of young people with young children in Glenlivet (no jobs). Too many workers transported in each day.
- \* Litter & waste
- \* Little employment/poor wages
- \* Low flying aircraft
- \* Low flying aircraft
- \* Low flying aircraft
- \* Midges
- \* Midges Must keep on top of litter & rubbish
- \* Moray Council
- \* Need better bus service and better run hotels to attract tourists
- \* Neighbours light pollution
- \* No effective 'centre' for area
- \* No integrated public transport
- \* No regular bus service from Tomintoul to Chapelton
- \* Not enough jobs for our young. They have to leave to get work
- \* Over use of earth moving equipment
- \* People moving to area & trying to change things
- \* Perhaps light pollution
- \* Poor investment in village improvement
- \* Poor phone cabling - limited internet - no cable, no broadband
- \* Poor public transport
- \* Poor public transport
- \* Poor public transport
- \* Poor road quality & signs to A9
- \* Problems with Crown not addressing maintenance of land
- \* Remoteness
- \* Speeding & other illegal motoring activities
- \* Speeding cars and rubbish
- \* Speeding traffic
- \* Speeding traffic,
- \* Sporting Estates/shooting
- \* State of roads and lanes
- \* The public house
- \* Too many holiday homes
- \* Too many holiday homes
- \* Too many spruce trees
- \* Traffic
- \* Trail bikes
- \* Untidy properties especially near main roads
- \* Winter snow clearing

8

Please indicate on a scale of 1-5 (1= very important, 5= not important) how important you feel the following are to the future of the area.

|   | Ranking<br>(1=most<br>important | Aggregated<br>responses |
|---|---------------------------------|-------------------------|
| Protecting wildlife                                   | 1                               | 151                     |
| Reducing waste and pollution                          | 2                               | 157                     |
| Enhancing local services                              | 3                               | 166                     |
| Environmentally sensitive land management             | 4                               | 172                     |
| Environmental education                               | 5                               | 183                     |
| Generating additional employment                      | 6                               | 185                     |
| Energy saving and recycling initiatives               | 7                               | 189                     |
| Increasing tourist numbers                            | 8                               | 226                     |
| Increasing community involvement in Estate management | 9                               | 227                     |
| Increasing woodland cover                             | 10                              | 276                     |
| Reducing tourist numbers                              | 11                              | 378                     |

**Issues of importance to the future of the area. Ranked according to importance (1=most important)**



**Other please specify:**

- \* Access for disabled
- \* Being able to see scenery is of paramount importance. Careful siting of woodland essential
- \* Bikes should not be permitted over paths or areas where destruction likely
- \* Car scheme
- \* Cash point at Bank in Tomintoul would be welcome
- \* educating holiday home owners to basic considerations
- \* Golf course
- \* Links between communities
- \* Local petrol supply
- \* More houses to let at reasonable prices
- \* New houses to use local materials
- \* Providing golf course
- \* Public transport
- \* Reduce the speed of traffic
- \* Traffic Management

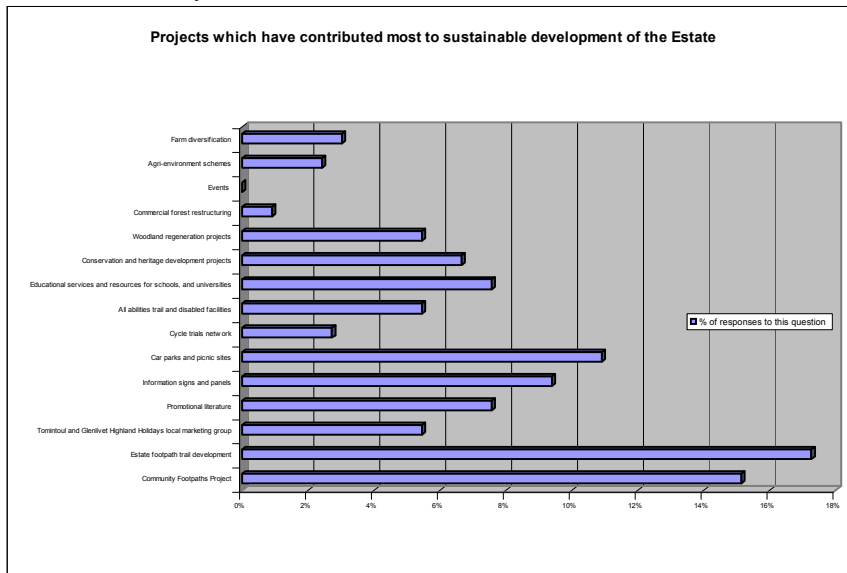
9

**The Glenlivet Estate Development Project started in 1988. A large number of projects have been undertaken on the Estate since this time to assist with economic, community and environmental enhancement and development. From the list below please indicate the THREE that you feel have done MOST to contribute to the sustainable development of the area.**

|  | % of responses<br>to this question | Total responses |
|--|------------------------------------|-----------------|
| Community Footpaths Project                                      | 15%                                | 50              |
| Estate footpath trail development                                | 17%                                | 57              |
| Tomintoul and Glenlivet Highland Holidays local marketing group  | 5%                                 | 18              |
| Promotional literature   | 8%                                 | 25              |
| Information signs and panels                                     | 9%                                 | 31              |
| Car parks and picnic sites                                       | 11%                                | 36              |
| Cycle trials network   | 3%                                 | 9               |
| All abilities trail and disabled facilities                      | 5%                                 | 18              |
| Educational services and resources for schools, and universities | 8%                                 | 25              |
| Conservation and heritage development projects                   | 7%                                 | 22              |
| Woodland regeneration projects                                   | 5%                                 | 18              |
| Commercial forest restructuring                                  | 1%                                 | 3               |
| Events   | 0%                                 | 0               |
| Agri-environment schemes   | 2%                                 | 8               |
| Farm diversification   | 3%                                 | 10              |
|  | <b>100%</b>                        | <b>330</b>      |

**Other (please specify)**

It's the combination of all these that is important - concentrating on three wouldn't achieve the objective.



10 **Sustainability Indicators help measure the quality of the environment and the sustainability of the community and its economy. How valuable do you think these measurements are for guiding future development?**

|               | % of responses<br>to this question | Total responses |
|---------------|------------------------------------|-----------------|
| Very valuable | 36%                                | 40              |
| Valuable      | 45%                                | 50              |
| Not valuable  | 2%                                 | 2               |
| Don't know    | 18%                                | 20              |
|               | <b>100%</b>                        | <b>112</b>      |

**To help with the classification of your responses please spend a moment answering the following questions:**

11 **Are you?**

|        | % of responses<br>to this question | Total responses |
|--------|------------------------------------|-----------------|
| Male   | 45%                                | 50              |
| Female | 55%                                | 62              |
|        | <b>100%</b>                        | <b>112</b>      |

12 **Please state YOUR age from the choices below.**

|          | % of responses<br>to this question | Total responses |
|----------|------------------------------------|-----------------|
| Under 18 | 0%                                 | 0               |
| 19-25    | 1%                                 | 1               |
| 26-35    | 7%                                 | 8               |
| 36-45    | 19%                                | 22              |
| 46-55    | 20%                                | 23              |
| 56-65    | 28%                                | 32              |
| 66-75    | 12%                                | 14              |
| over 76  | 12%                                | 13              |
|          | <b>100%</b>                        | <b>113</b>      |

13 **Please indicate the number of people in your household:**

|     | % of responses<br>to this question | Total responses |
|-----|------------------------------------|-----------------|
| 1   | 30%                                | 34              |
| 2   | 42%                                | 48              |
| 3-4 | 24%                                | 27              |
| 5+  | 4%                                 | 4               |
|     | <b>100%</b>                        | <b>113</b>      |

**The Crown Estate welcomes feedback from local people which can help improve management on the Estate. If you have any further comments you would like to make about the management of the Glenlivet Estate, please write them below:**

- \* Can the Crown do something about the speed of the traffic in the village as locals & visitors are going to be killed by speeding local drivers/visitors one of these days.
- \* Conserve the individuality of area. This should be marketed as it sets it apart from anywhere else
- \* Continue with improvements and developments already achieved.
- \* Doing a magic job
- \* Ensure balance between tourists & local economic activities. Do not favour tourism over other.
- \* Greater planning control on building location and style
- \*
- Holiday cottage owners code, use local shops, recycle bottles, turn down car radios, allow overtaking, no blasting horns/flashing lights, road courtesy, low hedges, no courtesy lights re light pollution
- \* Holiday cottage owners code, use local shops, recycle bottles, turn down car radios, allow overtaking, refrain from blasting horns, road courtesy, keeping hedgerows low, remove courtesy lights.
- \* I am an amputee & I find that I do have some access problems when walking my dog. On whole 'good job'.
- \* I have only lived in this mini paradise for 3 years but everything I hear and see about the Crown Estate is very positive.
- \* I think the Estate is first rate in Management
- \* I think there could be more 'slow wild animal' signs to cut down on badgers/red squirrels killed on road
- \* If you can influence farming I would like to see more diversification/conversion to organic/biodynamic farming. Sustainable employment not linked to tourism. Grow local food for local people. End all forms of hunting on Estate.

- \* Many thanks to the Glenlivet Rangers and the ULOTC for provision, extension & maintenance of footpath network
- \* More land required for affordable local housing.
- \* More support for tenants concerns instead of sitting on fence to look good.
- \* Planting of trees to screen unsightly farm buildings should be encouraged.
- \* Please make the pheasants & deer stay on the hill. It is terrible to see so much dead wildlife around
- \*
- Ref this newsletter. Arrival date 24/7/03-playground opening 24/7/03 11am. No time for people like me housebound to arrange anything.
- \* Roadside fence lines repaired. Trees trimmed at Glenlivet Hall Bridge. More litter bins in parking areas.
- \* The appointment of an experienced factor and assistant.
- \* The footpath across the square is dangerous and the trees need attention.
- \* Tomintoul as the 'centre' is not immediately attractive & is poorly serviced. It has potential which needs developing.
- \* Tomintoul needs a golf club
- \* Trail bikes are not yet much of a nuisance - but Estate needs to act early to prevent profiteering. One small trail bike creates v. intrusive noise over large area.
- \* With increase of tourism summer & winter, speed limit reminder to keep traffic slow through village making it comfortable for residents.
- \* Wonderful adventure playground - but camp fire in woods - this must be stopped and proper camp site required urgently.
- \* Would like reintroduction of domestic refuse disposal site in village